

IMPORTANT NOTICE

Dear First Choice Bank Client,

At First Choice Bank, the health and safety of our clients and employees are of the utmost importance. At this crucial time, with the spread of the Coronavirus (COVID-19), we want to share information on how we are committed to operating safely and effectively and to provide you with sources for additional information.

Actions We Are Taking

- **Staying Informed** - We are monitoring information as it is given from those authorities that best know how to handle this important situation. Agencies like the [Center for Disease Control and Prevention](#) (CDC), along with state and local governments ([World Health Organization](#)) are continually giving updates and guidance currently and we are taking the appropriate steps for safeguarding the safety of our clients and employees.
- **Prevention**
 - *Hand Sanitizer* - Out of an abundance of caution, we have provided hand sanitizers at all of our branches for both our clients and our employees to use.
 - *Shaking Hands* - Out of an abundance of caution, we will recommend to our branch staff that they not shake hands with clients that come into branches to conduct business. This is to ensure we are doing everything possible to prevent the possible spread of Coronavirus (COVID-19) in our local area.

Actions You Can Take

- **Keep yourself Informed** - There is an abundance of information available, but it is important to make sure you are getting information from the best sources. Please refer to the CDC for information on staying healthy, staying safe, and preventing the spread of the Coronavirus (COVID-19): www.CDC.gov/Coronavirus/2019-NCOV
- **Prevention**
 - *Personal Space* - It is recommended to maintain three to six feet of space between yourself and others
 - *Face Masks* - If you have respiratory symptoms like coughing or sneezing, experts recommend wearing a mask to protect others. This may help contain droplets containing any type of virus, including the flu, and to protect close contacts.
- **Online Banking** - Take advantage of our online and mobile banking features, so you can accomplish all of your banking needs without having to visit a branch in person. Enroll onto our Online Banking services and download one of our FCB Mobile apps to start taking advantage of the many benefits and convenience it provides. We have two versions available on both the Apple App Store and the Google Play Store.
 - **FCB Mobile Business app** - for Business eBanking users
 - **FCB Mobile Consumer app** - for Consumer eBanking users

Everything we do starts first with you, our clients, and our employees. We are striving to do all we can to prevent the spread of the Coronavirus (COVID-19) and be there for you to provide assistance with the high-level of customer service you expect from First Choice Bank.



First Choice Bank™

First in Speed | Service | Solutions

