



17785 Center Court Drive, Suite 750
Cerritos, CA 90703
Tel: (562) 345-9092

VIA ELECTRONIC MAIL ONLY

March 19, 2020

To Our Valued Customers:

As the threat of the Coronavirus Disease 2019 (COVID-19) and responses to that threat continue to evolve, our national, state and local governments have and currently are implementing ad-hoc measures focused on “social distancing.” Even through with the physical distancing however, the one truism of this shared experience remains clear – we, as nation and as a local community, are in this fight – together.

Therefore, we are committing to keep you informed about the measures we are taking to safeguard the health of our employees and customers, while continuing to support you in the manner you have come to expect of us. We intend to do this through periodic emails – sometimes daily, sometimes bi-weekly or weekly – as things develop and as we get more clarity from our local, state and federal governments.

After a great deal of careful consideration and after consulting with our bank regulators, we have decided to temporarily suspend operations at four of our nine branch locations.

- Effective 5:00 pm (local time) on Thursday, March 19, 2020, operations at the Carlsbad and Anaheim Branch will be temporarily suspended.
- Effective 5:00 pm (local time) on Tuesday, March 24, 2020, operations at the West Los Angeles and Rowland Heights Branch will be temporarily suspended.

As a reminder, First Choice Bank offers a wide range of banking solutions that allows you to conduct transactions remotely, including but not limited to, online banking, mobile banking, and remote deposit. If you are interested in these products, please reach out to your Bank representative for more information.

If you need to visit a physical branch, please visit our website, www.FirstChoiceBankCA.com. As new developments regarding the Coronavirus emerge, we will continue to share information about how these developments our operations through the Bank’s website and our customer support line. We ask that you continue to monitor our website for updated information. If you have any questions, please call us at (562) 345-9092 or (877) 256-9809.

We sincerely apologize for any inconvenience this may cause you. Thank you for your understanding and thank you for being a valued client.